

# Co-production Update January 2025

Presentation to Overview & Scrutiny Health and care sub committee

16<sup>th</sup> January 2025

Presented by Lee Baxter – Divisional Director Adult Social Care.

# Areas of focus. January 2025

- Reward and Recognition Options Appraisal
- Involvement Plan and guidance (pilot)
- Partnership Boards – future thinking
- Involvement Strategy
- Building internal capacity and skills for involvement work

# Use of council funding to support involvement

- Current budget supports a £4,000 investment to offset facilities and some hospitality costs associated with events that encourage Engagement, involvement or co-production.
- Current budget constraints mean that both the council and the NHS trust are unable to reimburse out-of-pocket expenses.
- Options paper drafted to consider if we can increase budget, which may encourage more open engagement – but at this time there is still more work to do on development of our processes to ensure open dialog and co-production with our communities.

# Putting co-design in all our work

- An involvement plan template and guidance has been created to support colleagues to incorporate engagement, co-design and co-production into their work. This will be rolled out on a pilot basis to the Strategic Commissioning team in Torbay Council.
- This will be supported by more experienced colleagues using a coaching approach to help build skills and confidence, and help drive a change in culture.
- This plan will aspire to involve people with lived experience as much as possible when we commission, design and deliver adult social care services in Torbay. An education pathway has also been created on The Hive (TSDFT). We would like to replicate this on iLearn (Torbay Council) when capacity allows.

# Partnership Boards Proposal

- Further work to do to understand best way forward.

# Involvement Strategy

- A strategy for 2025 – 2029 has been developed, informed by best practice research, local engagement and shared learning with other local authorities.
- Requested by the LGA Peer Review last year.
- Submitted to Trust Quality Assurance group awaiting sign off.
- Officer sign off in Torbay Council.
- The Involvement Strategy being signed off will support the Involvement Steering group with its mandate to implement Co-production in the ASC integrated Commissioning Team Culture, endeavouring to make it a business-as-usual best practice.

# Future Capacity Building

- We are preparing for some changes in the resources available to support our development in our co-production. We are therefore considering how we adopt a different focus, building capability and capacity by upskilling all relevant staff. Ultimately, we need to adopt involvement as the default way of working.